



August 28, 2020

Hurricane Laura

Dear Valued Customer,

In preparation for hurricane Laura, Ashland's Incident Management Team (IMT), which includes representatives from manufacturing, supply chain, commercial, quality and environmental safety and health, took many proactive actions to prepare for the storm and to ensure the safety of our employees and facilities.

The hurricane has been downgraded to a tropical storm and its track has moved north of Louisiana. Following the storm, Ashland's manufacturing facilities did not lose power, nor have they had any impact. This includes all of Ashland's facilities in the gulf coast region.

manufacturing

Prior to the hurricane, Ashland's manufacturing teams completed Ashland's hurricane preparedness plans and production operations were suspended at our Texas City, Texas manufacturing facility. Start-up of the site has already begun and is progressing according to our plans.

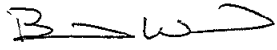
supply chain

Ashland proactively worked with vendors and customers to ship orders prior to the storm, as requested and as possible. Once the storm approached, the Houston port closed, and logistics providers suspended operations as a precautionary measure. Today, the port has reopened, and logistics providers have resumed operations.

Ashland has a risk mitigation strategy for continuity of the supply of products for the rest of North American sites that could be impacted by the tropical storm. No significant delays are anticipated.

Ashland's Incident Management Team will continue to monitor the situation and provide updates.

Sincerely,

A handwritten signature in black ink, consisting of the letters 'B', 'W', and 'D' connected by a horizontal line.

Brad Ward
VP, Global Supply Chain
Ashland