

## **Product and regulatory information**

Our product and regulatory information group focuses on the environmental, health, safety and security considerations involving the management of product regulatory compliance and risk related to products that we purchase, manufacture, sell and distribute.

## **Product stewardship**

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Ashland contract guidelines require all persons with whom they do business to comply with all applicable environmental, employment and product safety laws.

## **Material Safety Data Sheets**

Material Safety Data Sheets (MSDS) for many of our products are available online to customers with active e-commerce accounts. If you are a customer of Ashland Distribution, Ashland Hercules Water Technologies, or one of the Ashland Performance Materials businesses, [click here](#) to log in and access MSDS for the products you purchase. If MSDS for the products that you buy are not available online right now, please check again in the future. Full online MSDS access for registered customers will be available soon.

If you are searching for MSDS for a Valvoline product, you might find it online at <http://msds.ashland.com>.

If you are not an e-business customer, do not know your customer log-in information, or the MSDS that you are seeking aren't available online, you may request the MSDS at any time via our [MSDS Request Form](#). You may also call your customer service representative or our MSDS Request Line from 8 a.m to 4:45 p.m. Eastern time, Monday through Friday (excluding U.S. holidays) at (614) 790-4612. For all requests, please include the full Ashland product name, as well as Ashland material numbers or MSDS numbers, if available.

## **Emergencies**

Should you have an emergency or incident involving an Ashland product and require the MSDS outside of regular business hours, contact the Ashland Emergency Response Line (in the U.S. and Canada) at 1-800-ASHLAND (1-800-274-5263) or CHEMTREC at 1-800-424-9300. Outside of the U.S. and Canada, contact 1-606-329-5701.